## Web Store Customer Account



#### Create an Account



▶ Visit the **RevTrak**® Web Store.

Log in or create an account before shopping to expedite your checkout experience. Your account tracks all orders associated with your email. You may click outside the login prompt to start shopping, but you must log in or create an account prior to payment.

**New Customer:** Click **Create New Account**. Complete the new account form. The email provided will be used to log in for subsequent visits and will receive order confirmations.

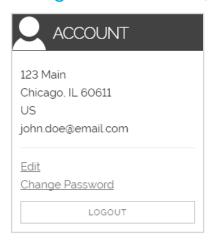
**Existing Customer:** Provide the email address and password established when you created the account. Click **Log In**.

#### Reset Account Password



- Click **Login** (top right, if the login window did not pop up) and **Forgot Password?** (under the password field).
- Provide the email used to sign in to the Web Store.
- Click **Send**. A reset link will be sent to the email.

## Change Account Email/Password



- Log into the your Web Store account.
- View the Account section.
- To update your email, click **Edit**.

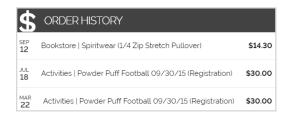
Changing your email will require you to use the new email to sign in during subsequent visits. Your original email will no longer be valid. To keep your current email, click **Cancel**.

- ➤ To update your password, click Change Password. You must provide your old password.
- ► Click **Update**.

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### Order History (view/print receipts)



You may view orders and order details associated with your account. If you created another Web Store account separate from your initial account, you must log into that account to view order history and receipts.

- Log into My Account.
- View the Order History section. All orders associated with that account will be listed.
- ► Click on the order to view, save, or print details.

### **Low Balance Email Settings**



**IF OFFERED:** Receive low balance email notifications (LBEs) for specific individuals associated with your account. LBEs will be sent to your Web Store account email.

- Log into My Account and view the Linked section.
- Click Low Balance or, if a contact is linked to the account, click the contact's name under the Linked section.

To enable or disable this feature for an individual, toggle the checkbox next to *Subscribe*.

- Specify the Balance Threshold (optional) and Notice Frequency (click and drag the slider along the scale).
- ► Click **Update** (or *Cancel* to discard changes) to save.

### Add/Edit a Card or Account



▶ Log into My Account and view the Payment section.

**IF OFFERED:** eChecks may not be offered on your Web Store. This feature will only appear if available.

- ► To **add card or eCheck**, click the button for the intended option and provide the required information. Click **Add**.
- To **edit an existing card or eCheck**, click the graphic for the intended option. You may edit the card expiration or the eCheck nickname; other edits require a new card or eCheck payment option be added. Click **Update**.
- ➤ To delete an existing card or eCheck, click the graphic for the intended account. Click the trash receptacle graphic. Click Confirm Delete.